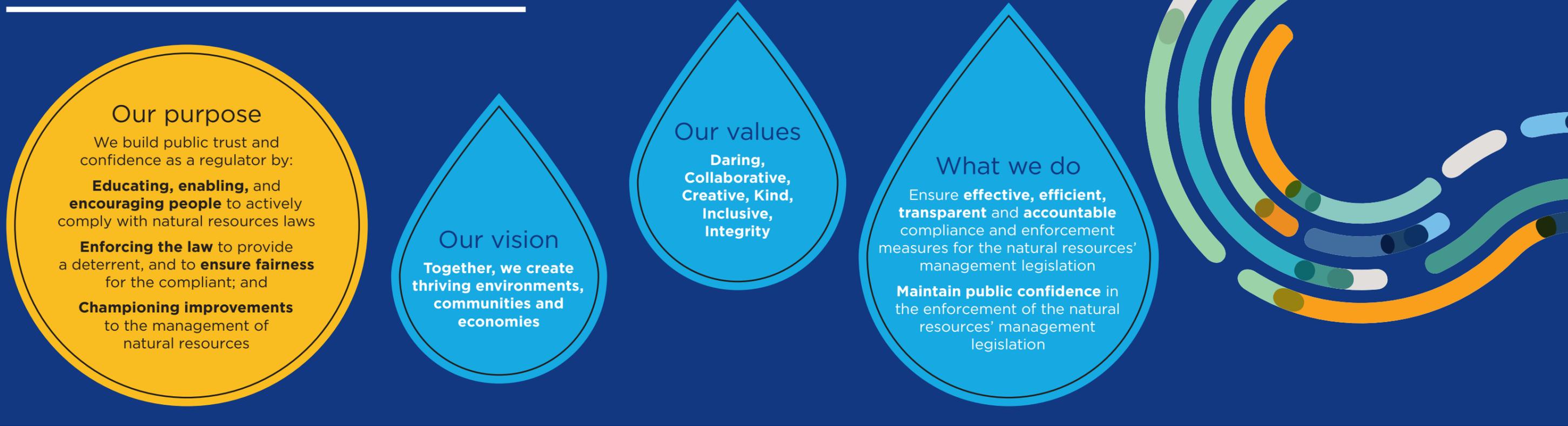


NRAR Strategic Plan 2021-2023



Strategic goals



Outcomes and benefits to the people, environment, and economy of NSW

Outcomes driven by innovation and targeted programs-based work, that enable lawful activity and encourage widespread voluntary compliance

Change will come by delivering strategic outcomes and benefits from service driven by innovation and continuous improvement



Regulatory systems and information

An intelligent use of analytics and systems to inform, guide and increase our reach and impact

A stride towards maximising and measuring our impact and contributions to enduring outcomes

People and culture



An organisational culture that embraces learning, innovation and achieves outstanding results reflected by actions

A confident regulator is a regulator that develops and improves



External relationships

Effective engagement with stakeholders to promote transparency and accountability in the management of natural resources in NSW

To build public trust and confidence and protect our independence



Leadership

A sharp focus on leading regulation and being a role model

To become a leading regulator

Key Targets



100% of **compliance programs** show improvement in compliance rates



5,000 monitoring site inspections



90% rate of **compliance action for high risk cases**; year on year reduction in case duration



Proactive release of **20** planned compliance program **final reports** to industry and public



80% of all **licensing and approvals determined within 3 months**



10 planned programs show industry are actively participating in compliance improvement



>75% of **employee engagement** aspiring to be a top 10% public sector agency